

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Atty. Docket: **KUNKEL=1**

In re Application of:) Conf. No.: 2041
)
Helmut KUNKEL) Art Unit: 2614
)
Appln. No.: 10/507,102) Examiner: M.A. Haq
)
Filed: April 11, 2005) Washington, D.C.
)
For: METHOD FOR OPERATING) December 18, 2007
A CALL CENTER)

AMENDMENT

Honorable Commissioner for Patents
U.S. Patent and Trademark Office
Randolph Building, Mail Stop Amendments
401 Dulany Street
Alexandria, VA 22314

Sir

In response to the Office Action of **September 18, 2007**, please amend as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims that begins on page 3 of this paper.

Remarks/Arguments begin on page 5 of this paper.